

## EMERGENCYSERVICES AND MEDICAL CARE

### Fire Ambulance Emergency Doctor



- Have you just witnessed a serious accident?
- Is someone seriously injured or in need of urgent medical help?
- Is there a Fire?

If you answered YES **call 112** - calls are free and possible from any type of phone

If in doubt, call 112 anyway.

Examples of life-threatening situations: loss of consciousness, acute respiratory distress, acute chest pain, severe abdominal pain, acute paralysis, serious injuries, acute poisoning

### Police



- Is your life or property being threatened?
- Have you just witnessed a crime?

If you answered YES **call 110** – calls are free and possible from any type of phone

If in doubt, call 110 anyway.

If you are looking for non-emergency services please call: +49 511 109 0

### Medical Service for urgent but not life threatening emergencies

- Do you need medical care in a timely manner?
- You don't know where the next doctor is located?
- You need help outside of business hours (e.g. at night)?

If you answered YES **call (+49) 116 117** for assistance.

Not sure if the situation is life-threatening? Call 112 !

Please Note: It is recommended to call (+49) 116 117 before going to an Emergency Room ("Notaufnahme"). ER's are primarily designated for serious emergencies. You might have to wait for multiple hours.

### Pharmacy Emergency Service

- Do you need medical products / medicines outside of business hours?

Call +49 800 0 02 28 33 (landline) or 2 28 33 (mobile) for assistance.

Please Note: The next open Pharmacy might not be very close to you. Bring cash, cards are not always accepted. In many cases you have to pay an emergency fee for service out of business hours.

### Hospital Locations close to the University (main building)

#### KRH Klinikum Nordstadt

Haltenhoffstraße 41  
30167 Hannover

Phone: +49 511 970 0

#### DIAKOVERE Friederikenstift

Humboldtstraße 5  
30169 Hannover

Phone: +49 511 129 0

For a complete list of all hospitals in Hannover visit:

[https://www.hannover.de/content/view/full/667423/\(language\)/eng-GB](https://www.hannover.de/content/view/full/667423/(language)/eng-GB)

### Psychological Counselling for Students

Examples of instances where we can help would include:

- Troubles and crises?
- Difficulties with your family or in relationships?
- Depressive phases, high levels of stress?

If you think you require more permanent help, we can refer you to qualified therapists.

Please get in touch with our secretary by telephone or send us your phone number to make an appointment.

Theodor-Lessing-Haus

Welfengarten 2c

Hannover

Phone: +49 511 762 3799

<https://www.ptb.uni-hannover.de/ptbs.html?&L=1>

In case of **psychological emergencies** call +49 511 30 03 34 70 or 112 !

## How to find a Doctor

If you would like to search for a doctor ("Arzt"), please visit:

<http://www.arztauskunft-niedersachsen.de/arztsuche/extSearchPage.action>

**Arztauskunft Niedersachsen**

Start Krankenhäuser Selbsthilfegruppen Bereitschaftspraxen Hilfe

**Erweiterte Suche**

Gender (doctor) Geschlecht:  any  female weiblich  male männlich

Nachname  last name, if known

Straße  street, if known

PLZ  postal code, if known Ort  town, -> Hannover

Kassenpraxis  Privatpraxis

Fachgebiet  field of work; General practice = "Hausarzt" beliebig

DMP  Disease-Management-Program (in most cases not needed) beliebig

Besonderheiten  specific characteristics (in most cases not needed) beliebig

Sprechstunden  office hours

Wochentag  day of the week beliebig

von  from beliebig

bis  until beliebig

Fremdsprachen  foreign language beliebig

**Suchen**  
start search

[Suchkriterien löschen](#)

Please note the yellow marked translation.

In most cases, it should be sufficient to enter the following information:

Ort: In which town are you looking for a doctor -> in most cases "Hannover"

Fachgebiet: what kind of doctor are you looking for; e.g. general practice = "Hausarzt"

Fremdsprachen: are you looking for an e.g. English speaking doctor?

If you are looking for a specific doctor you can further refine the search e.g. by entering his last name.

Please don't hesitate to contact us if you need any assistance, we are happy to help you.